# **Complaint Form, Stage 4 Appeal Hearing**

Please complete and return to the CEO (Stage 4) via the Company Secretary ([hello@swale.at](mailto:hello@swale.at)) within 10 school days of the decision at Stage 3.

Receipt of your complaint will be acknowledged and next steps explained within 5 school days.

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| School: | Pupil’s name: |
|  |  |
| Your name and relationship to the child: | |
| Contact address: | Telephone: |
| Email: | Date: |

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| Please give details of what actions were taken (by yourself and the school) at Stage 2 and 3 of the Trust Complaints Policy to try and resolve your complaint? |
| Please provide details of why you remain unhappy with the outcome at Stage 3 and why you now feel your complaint should be considered at Stage 4: |
| What further actions do you feel may resolve the problem? |
| Are you attaching any paperwork? If so, please give details.    Signature:                                                                                  Date: |